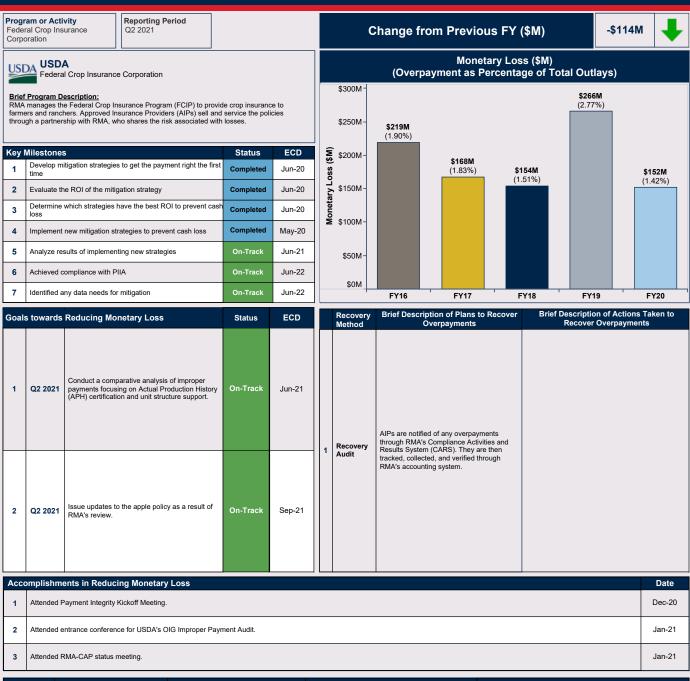
Payment Integrity Scorecard



Amt(\$)	Root Cause of Monetary Loss	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$127M	Inability to authenticate eligibility: inability to access data	A majority of these errors resulted from the policyholder's inability to support Actual Production History (APH) certifications. More specifically, the inability to support unit structure at the level to which they certified.	Audit or Internal Controls	RMA issued Information Memorandum (IM): COM-20-005 which addressed the importance of certifying production at a unit level that can be supported. The anticipated impact of the IM is to improve the accuracy of production certifications.
\$25M	Administrative or process errors made by: others (participating lender, health care provider, or other organization administering Federal dollars)	To address Actual Production History (APH) concerns specific to the Apple program, RMA entered into a contract to assess the program, address program vulnerabilites, and provide proposed program changes.	Cross Enterprise Sharing	RMA is in the process of developing guidelines for production reporting to include identifying the types of records and required entries on records for reporting apple production. The anticipated impact is accuracy of production certification.

Monetary Loss - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.